

To Our Patients:

We value you and your time and want to be able to provide you with the highest quality care. Due to the nature of our practice, we are sometimes required to be away from the office at the hospital for surgeries or deliveries. Because our hospital responsibilities are sometimes unexpected, we have advance practice providers to accommodate our patients who are scheduled in the office. Our advance practice providers have master's degrees and are board certified to practice medicine. We have specifically chosen these individuals and trained them to manage your care in our absence.

If your doctor is not available to see you in the office, we will attempt to contact you prior to your arrival at the office to give you the option to reschedule or see one of our advance practice providers. If we are not able to reach you, you will be given those options upon arrival at the front desk. You are always welcome to reschedule if you prefer to see your primary physician. If you do choose to see an advance practice provider, you can be assured that you will receive high-quality care and that your physician will be updated of any issues. Your physician or a covering physician is available for consults in person or by phone if necessary, and the physicians and advance practice providers have an excellent working relationship. We appreciate your trust and would welcome any feedback that you have regarding your experience in our office.

Thank you,

Dr. Robert Kelsey Dr. Brenda Onia

Dr. Christina Bonner Dr. Annalise James Hussain Dr. Catherine Clinton Dr. Rebecca Ochs-Mercer

Jr. Catherine Clinton Dr. Rebecca Ochs-Mercer

Dr. Fariha Dipasquale Dr. Patricia Gale Dr. Aarti Mulchandani